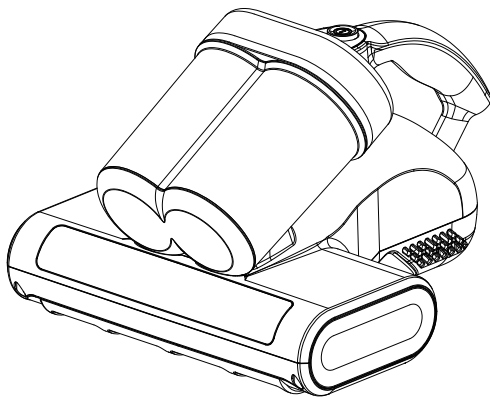




# MULTI-PURPOSE Mattress Vacuum Cleaner **User Manual**



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# **IMPORTANT SAFEGUARDS**

## **Important**

Before using this product, please read and understand this instruction manual carefully, and keep it in a safe place; this product is only for use in homes or similar places.

## **Danger**

Do not immerse the base in water or any other liquid, and do not rinse under the tap.

## **Warnings**

- This device is not suitable for people with physiological, sensory, or psychological disabilities (including children) or lack of experience, unless there is someone responsible for their safety and supervising their use, or prior notice is provided. It provides guidance on the use of the machine.
- Please be sure to supervise children to ensure that they do not use this device as toys. Children are not allowed to use this product for play.
- Children are not allowed to be responsible for cleaning and maintaining this product, but children aged eight and above can be responsible for it under adult supervision.
- Please keep this product and power cord out of reach of children under the age of eight.
- The weight of the product may vary due to factors such as transportation, external environment (humidity, temperature), etc.



## Warnings

- Do not place the vacuum cleaner near heat sources, radiation, or burning cigarette butts. It is strictly prohibited to inhale the following objects:
  1. All liquids such as water and solvents;
  2. Construction dust and garbage such as lime and cement ash;
  3. Heating objects, such as unextinguished carbon butts and cigarette butts;
  4. Sharp fragments, such as glass;
  5. Flammable and explosive materials, such as gasoline or alcohol products.
- Only authorized technicians are allowed to disassemble this product, and it is strictly prohibited to disassemble this product by without any guidance or instructions.
- It is strictly prohibited for children, disabled individuals, or those lacking knowledge and experience in using household appliances without the guidance of a dedicated person using this product!
- This product is an indoor household product, please do not use it outdoors.
- This product is an electric appliance and must be used under normal operating conditions. Do not let it working alone without supervision.
- Do not touch power cords or sockets when your hands are wet.
- When the dust cup is full, please empty it before using this product.
- When cleaning, repairing, or temporarily not using this product, the power must be cut off.
- Never immerse the vacuum cleaner in water, avoid approaching heating appliances or exposing it to direct sunlight to prevent fires.

## Warnings

- When cutting off the power, do not pull the power cord. Use your hand to hold the plastic part of the plug and unplug it.
- Do not let the power cord pass through sharp objects to avoid damaging the power cord.
- Do not drag the power cord to move the vacuum cleaner.
- Check and confirm that the power supply voltage must be consistent with the voltage used by the vacuum cleaner.
- Avoid running for a long time with the suction port blocked to prevent motor damage and overheating.
- In the following situations, please do not use a vacuum cleaner and promptly send it to the designated repair department of our company for maintenance:
  1. Falling and showing obvious damage or abnormal operation;
  2. The power cord is damaged.
- If the power cord is damaged, in order to avoid danger, it must be repaired by the manufacturer, their repair department, or similar department.

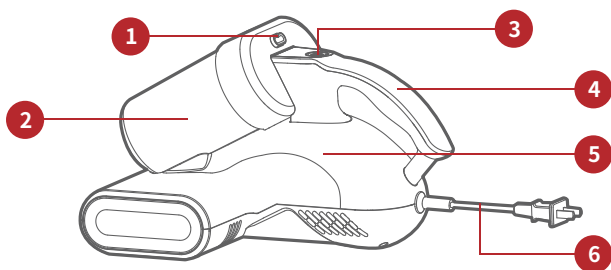
# PRODUCT DESCRIPTION

## Removal Of Package

Open the package, take out the foam, hold the machine and take it out from the foam. Take off the outer bag, all the built-in parts and accessories, please keep the outer package for future transportation needs.

## Specification

|             |   |
|-------------|---|
| Model       | RHVC -24004OR, RHVC-24004PU, RHVC-24004BL |
| Volume      | 500ML                                     |
| Voltage     | 120V ~ 60Hz                               |
| Rated Power | 350W                                      |
| Dimensions  | LxWxH: 289x240x182mm (11.38"x9.45"x7.17") |
| Weight      | 1.6kg (3.53lb)                            |



**1.** Dust cup release button

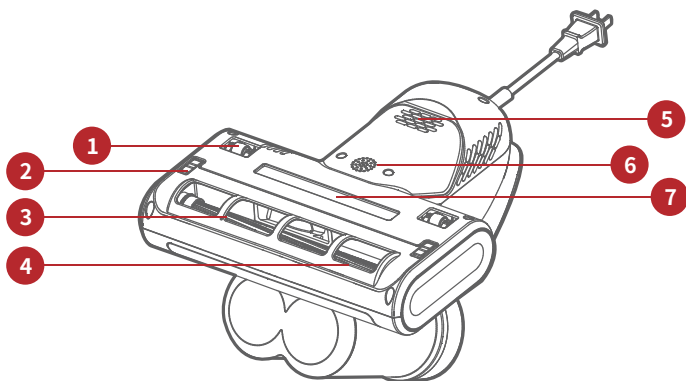
**2.** Transparent dust cup

**3.** On/Off button

**4.** Handle

**5.** Body

**6.** Power cord



**1.** Micro switch

**2.** Roller brush cover lock

**3.** Roller brush cover

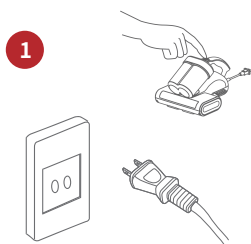
**4.** Roller brush

**5.** Hot air outlet

**6.** Ultrasonic

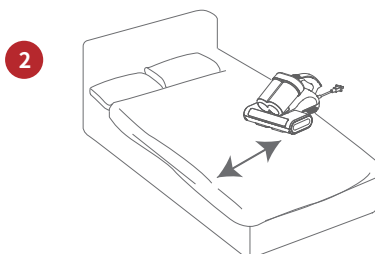
**7.** UV lamp

# HOW TO USE

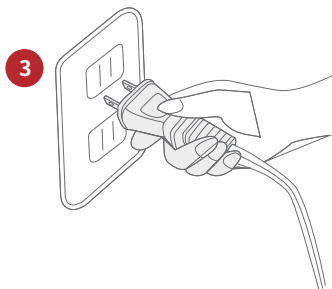


- 1.** Before use, please check and make sure the duct cup and cyclone filter is assembly well on the product.

Plug in the power cord, press the On/Off button to start working.



- 2.** Place the mattress vacuum cleaner on the bed, sofa, pillow or carpet, then push it back and forth for cleaning.

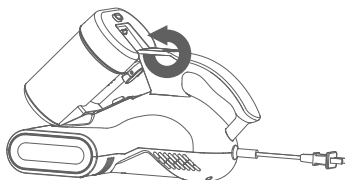


- 3.** After cleaning, press the On / Off button to stop working. Then unplug the power cord from the socket.

# CLEANING AND MAINTENANCE

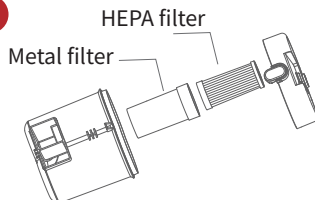
## Clean up the Dust Cup

1



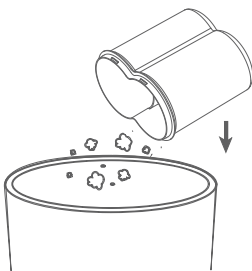
1. Press the dust cup release button to take off the dust cup from the product.

2



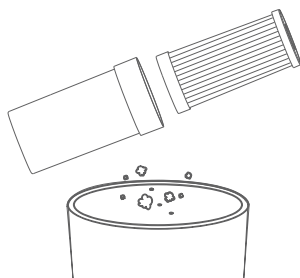
2. Take off the dust cup lid by pull the buckle on the side. Then rotate the metal filter to take of the filter from the dust cup lid.

3



3. Dump the dust and rinse it with clean water if necessary. After rinsing, it must be dried before refilling the dust cup for use.

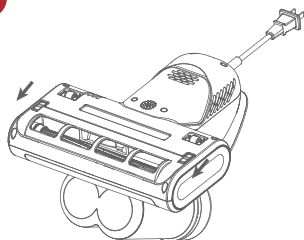
4



4. Gently clean the dust attached to the filter. To avoid HEPA damage, do not use brush to brush the HEPA filter.

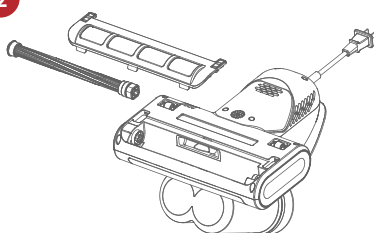
## Clear up the Rolling Brush

1



1. Refer the direction of the arrow in the image. Take off the roller brush cover from the product by slide the lock on the roller brush cover.

2



2. Remove the roller brush cover, then remove the roller brush and clean it, then reinstall it according to the disassembly steps.

## Maintenance

- In order to maintain the suction of the vacuum cleaner, please clean the dust regularly.
- In order to avoid affecting the operation of the brush, please clean and maintain when the brush is tangled or dirty.
- When cleaning the main body of this product, please use a dry cloth and do not use chemical solvents such as gasoline, alcohol, etc., otherwise the shell may crack or fade. Dust cups, filters, HEPA filters, etc. should be cleaned with water and dried before use.
- When cleaning and repairing the machine, please turn it off first.
- When there is a lot of garbage in the dust cup, please clean it up in a timely manner to ensure smooth air outlet and avoid blockage that may cause a decrease in suction or motor overheating.
- The ambient temperature of this product ranges from 0°C to 40°C. Please store the machine in a cool and dry place.



# TROUBLE SHOOTING

| Problems                            | Solution  |
|-------------------------------------|---|
| The machine doesn't work            | <ul style="list-style-type: none"><li>• The temperature protection switch works, if the temperature rises too high, the temperature protection switch will shut down.</li><li>• Please empty the garbage in the dust cup and check whether have blockage, clean the filter assembly and let the machine cool for 5 seconds.</li></ul> |
| The UV light doesn't work           | <ul style="list-style-type: none"><li>• The machine is too far away from the cleaning surface.</li></ul>  |
| The machine cannot vacuum           | <ul style="list-style-type: none"><li>• The filter assembly is not installed properly</li><li>• Filter is blocked, need to clean the filter.</li><li>• Dust cup blocked, check and clean the dust cup.</li><li>• Only use under proper voltage.</li></ul>   |
| The roller brush head does not turn | <ul style="list-style-type: none"><li>• If the roller brush is overloaded and blocked. It is necessary to remove the roller brush head to clear the blockage, and then install it. Start the machine and continue to use.</li></ul>   |
| Dust drop down from the Machine     | <ul style="list-style-type: none"><li>• Filter clogging, clean the filter.</li></ul>  |

# WARRANTY

## Register One (1) Year Limited Warranty

This One (1) Year Limited Warranty applies to purchases made from authorized retailers of Rosewill Inc. ("Rosewill") by the original appliance owner and is not transferable. Please visit [www.rosewill.com](http://www.rosewill.com) to register your new Rosewill appliance. Failure to register your product will not diminish your warranty rights. You will be asked to provide the store name, date of purchase, model number (found on the back of your appliance) and serial number (found on the bottom of your appliance) along with your name and email address.

## Warranty Service

To obtain warranty service, please contact our Consumer Care Department by email to [techsupport@rosewill.com](mailto:techsupport@rosewill.com) or call to 1-800-575-9885. We will try to contact you as soon as possible. If we are unable to resolve the problem, you may be asked to send your appliance to the Service Department for quality inspection. Rosewill is not responsible for shipping costs related to warranty service. When returning your appliance, please include your name, mailing address, email address, phone number, and proof of the original purchase date as well as a description of the problem you are encountering with the appliance.



Appliances need to be disposed of separately for scrap. Throwing them directly into the garbage is prohibited.








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## Technical Support Information

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 [techsupport@rosewill.com](mailto:techsupport@rosewill.com)     1-800-575-9885     [www.rosewill.com](http://www.rosewill.com)

Thank you for purchasing a quality Rosewill product.

Please register your product at [www.rosewill.com](http://www.rosewill.com) for complete warranty information and support for your product.